

## Does your screen look scrambled or out of order? Are you using Internet Explorer to open the link?

If so, the problem is due to the fact that our website is not compatible with earlier versions of Internet Explorer. It can be fixed by updating the version of Internet Explorer as follows:

- Select 'Tools,' on the top toolbar. If you don't see 'Tools' as an option, look for a gear symbol like this:



- Select 'Developer Tools' (you can also press F12 on your keyboard)
- Select the last heading on the toolbar: 'Document Mode'
- Choose the most updated version of Internet Explorer that is listed
- Close out of that screen, your browser should look less jumbled.